

CASE STUDY:

MinuteBox and Fogler Rubinoff LLP: The Synergy of Cloud-Based Solutions and Exceptional Customer Service

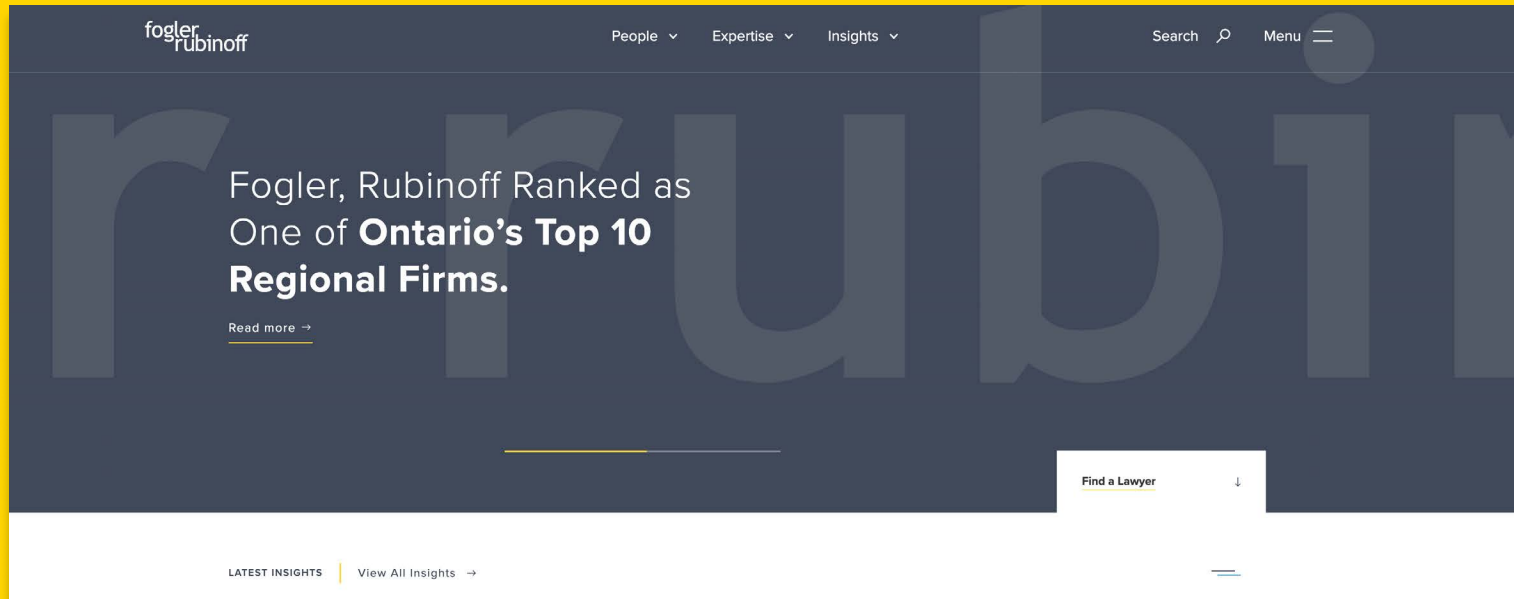
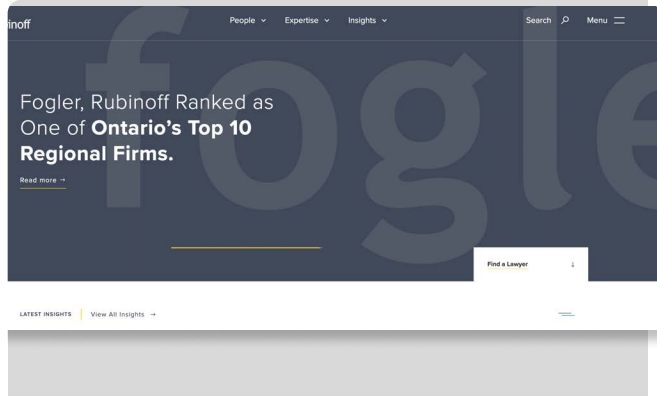
Laura Porter of Fogler Rubinoff LLP explains how MinuteBox's cloud-based technology and unparalleled customer service streamlined operations at her Toronto law firm.



Fogler Rubinoff LLP, based in Toronto, has been in the legal services industry for many years. Laura Porter, Manager of Corporate Services, joined the firm in February of 2022 and was introduced to MinuteBox through the firm.

Before MinuteBox, Fogler Rubinoff was grappling with disunity—half the firm was on one entity management platform and the other half was on another. The firm needed a unified, versatile solution. MinuteBox emerged as the answer, excelling in features like:

1. Cloud-based operations
2. Virtual records sharing
3. Exceptional customer service



Laura Porter

Manager, Corporate Services

"MinuteBox checks all the boxes for us. Cloud-based, I can access it from my iPad, my phone. Last night I got an email at 11 o'clock saying I can't find something. **Click, click, here it was. It's exceptional,**" said Laura Porter, Manager, Corporate Services at Fogler Rubinoff LLP.

Since adopting MinuteBox, Laura's department has seen day-to-day operations become much easier. The cloud-based system allows her to access and share records virtually, even outside regular business hours. "It's just made everything easier," she adds.

Transformative Customer Service

Laura emphasized how exceptional MinuteBox's customer service is. From prompt responses to issues, to dependable support, Laura notes that the customer support is "second to none."



"I come back to the customer support being second to none at MinuteBox. I've been in this profession for decades, and **I just have never witnessed anything like it,**" said Laura Porter.



[MinuteBox]



MinuteBox User Ratings

10 Ease of Use
Corporate Entity Management Average: 9.6

10 Quality of Support
Corporate Entity Management Average: 9.7

Ready to join the MinuteBox revolution?

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